

## **GRIEVANCE REDRESSAL COMMITTEE**

The college has instituted its own grievance redressal system, which is informally overseen by the direct supervision of the principal. The primary objective of this cell is to handle complaints submitted by any student and evaluate their legitimacy. Moreover, the Grievance Cell is empowered to investigate instances of harassment. Individuals with genuine grievances have the option to either approach department members in person or seek guidance from the officer in charge of the Students' Grievance Cell. For those unwilling to appear in person, grievances may be submitted in writing to the letterbox or suggestion box located in the Grievance Cell office.

### **Objective:**

The objective of the Grievance Cell is to cultivate a responsive and accountable attitude among all stakeholders to uphold a harmonious educational atmosphere within the institute. The Grievance Cell aims to address the following objectives:

- 1. Upholding College Dignity:** Ensure a peaceful environment within the College by promoting positive relationships among students and between students and teachers.
- 2. Facilitating Open Communication:** Encourage students to voice their grievances and concerns freely and openly, without fear of reprisal or victimization.
- 3. Anonymous Feedback Mechanism:** Provide a suggestion/complaint box in the office for students to anonymously submit their grievances and suggestions for improving academic and administrative processes.
- 4. Promoting Respect:** Advise students to respect each other's rights and dignity, and to exhibit patience and restraint during conflicts or disagreements.
- 5. Preventing Incitement:** Advise students against inciting others against fellow students, teachers, or college administration.
- 6. Professional Conduct:** Advise all staff members to treat students with kindness and refrain from displaying vindictive behavior towards them under any circumstances.

By fulfilling these objectives, the Grievance Cell endeavors to foster a supportive and conducive learning environment that promotes mutual respect, open communication, and effective conflict resolution within the college community.

### **Constitution of the Committee:**

Committee Coordinator: **Prof.M.Sumakanth**

Committee Members: **Mr.Syeda Khaja, Mrs. M.Vijaya Bhargavi**